



New Hampshire Motor Transport Association – Northeast Delta Dental Program

Top-notch dental plan options

- ✓ New Hampshire Motor Transport member groups can choose from three PPO plus Premier plans and two PPO plans
- ✓ 100% coverage for Diagnostic and Preventive services like oral evaluations, cleanings, and x-rays on all plan options
- ✓ 60% - 80% coverage for Basic Restorative services like fillings, extractions, root canals, and periodontal maintenance on all options*
- ✓ 50% coverage for Major Restorative services like crowns, dentures, and implants on all options**
- ✓ Plan year maximums of up to \$2,000 per person per calendar year
- ✓ 50% coverage for Orthodontic Services for children and adults on select plan options***
- ✓ Orthodontic lifetime maximums of up to \$2,000 person

* After a 6-month waiting period (Automatic waiver of waiting period on Basic Restorative services for all enrollees under age 19)

** After a 12-month waiting period (Automatic waiver of waiting period on Major Restorative services for all enrollees under age 19)

*** After a 24-month waiting period

Unparalleled network access

- ✓ Access to quality dental care is critical. That is why New Hampshire Motor Transport members have access to the Delta Dental Premier® and Delta Dental PPO™ networks.
 - Delta Dental Premier® is the largest network in the country, with more than 153,000 dentists accessible in more than 436,000 locations.
 - 92% of NH dentists participate in the Premier network.
 - New Hampshire Motor Transport members can stretch their plan maximum and save money by visiting a Delta Dental PPO™ dentist. The PPO network has more than 113,000 dentists accessible in more than 371,000 dentist locations.
 - 49% of NH dentists participate in the PPO network.

Health *through* Oral Wellness® program

- ✓ Providing New Hampshire Motor Transport members and their families with the proper preventive dental benefits—based on their individual dental health needs—is very important. Our innovative Health *through* Oral Wellness® (HOW®) program provides New Hampshire Motor Transport members and their families the proper preventive dental benefits with a focus on members at greater risk for oral disease.

The Northeast Delta Dental Difference

- ✓ Northeast Delta Dental administers dental benefits to over 1,014,000 people
- ✓ In 2022, more than 2 million claims were processed for payment, with an average speed of adjudication of just 1.04 days
- ✓ 1,811 participating dentists in the tri-state area, (87% of the total dentists)
- ✓ 856 participating dentists in New Hampshire (92% of the total dentists)
- ✓ When visiting in-network dentists:
 - No balance billing
 - No up-front payment
 - No claims paperwork
 - Direct payment to dentist

Commitment to service excellence

- ✓ Northeast Delta Dental is committed to providing exceptional service to all New Hampshire Motor Transport groups and members. To emphasize our commitment, our Guarantee Of Service ExcellenceSM program guarantees seven major areas of service and reinforces them with our comprehensive refund policy.

First class member resources

- ✓ Northeast Delta Dental provides United States-based customer service via toll-free number for New Hampshire Motor Transport members.
- ✓ Northeast Delta Dental provides a Patient Portal where New Hampshire Motor Transport members can:
 - Search for participating dentists
 - Print ID cards
 - View Benefit information
 - View claim information and explanations of benefits
 - Download forms
 - Access customer service contact information and e-mail
- ✓ Northeast Delta Dental provides a Mobile App, where New Hampshire Motor Transport Members can:
 - Search for participating dentists
 - View and e-mail their ID card
 - View coverage and claim information
 - Estimate costs

Please contact New Hampshire Motor Transport Association for more information: 603-224-7337, fax: 603-225-9361